How to receive Ewha Home in-app PUSH notifications and SMS

1-1. Change Ewha Home Application Settings (for Android)

1. If you fail to receive notifications from Ewha Home application, you'll need to delete your currently installed Ewha Home application, cancel your existing mobile ID, and then re-issue your mobile ID.
   - Log in to the Ewha portal information system and go to [마이홈]→[다기능카드] menu.
   - Go to [모바일 신분증]→[발급취소] menu and then click [발급취소].

2. Delete and reinstall the previously installed Ewha Home application.

3. To get your mobile ID back, log in to the Ewha mobile ID application.
   - If you agree to register your user information by selecting [동의] and select [발급], your ID will be issued again, and Ewha Home application will also register your login information of the newly issued mobile ID.
1-1. Change Ewha Home Application Settings (for Android)

2. If you receive notifications from the Ewha Home in-app message, but don’t receive PUSH and SMS messages notification on your mobile device screen,
   1) Go to the [설정(Settings)] on your mobile device, click ‘application(애플리케이션) menu’, and then find Ewha Home app.

   ![Setting and Apps](image1)

   2) Go to app info(애플리케이션 정보) and then click Notification(알림).

   ![App Info](image2)

   3) If the notification status of Ewha Home app is ‘blocked’, PUSH notifications will not pop up on the mobile device screen even if the message is received. If you change your notification settings to “Show notifications(알림 받기) “ and set the notification types, you’ll be able to receive notifications from the mobile device through PUSH notification pop up.
1-2. Change Ewha Home Application Settings (for iOS)

1. If you fail to receive notifications from Ewha Home application, you'll need to delete your currently installed Ewha Home application, cancel your existing mobile ID, and then re-issue your mobile ID.
- Log in to the Ewha portal information system and go to [마이홈] → [다기능카드] menu.
- Go to [모바일 신분증] → [발급취소] menu and then click [발급취소].

2. Delete and reinstall the previously installed Ewha Home application.

3. To get your mobile ID back, log in to the Ewha mobile ID application.
- If you agree to register your user information by selecting [동의] and select [발급], your ID will be issued again, and Ewha Home application will also register your login information for the newly issued mobile ID.
1-2. Change Ewha Home Application Settings (for iOS)

2. If you receive notifications from the Ewha Home in-app message, but don't receive PUSH message notification pop up on your mobile device screen,
   1) Go to the [설정(Settings)] on your mobile device, click ‘notification(알림) menu’, and then find the Ewha Home app.

<table>
<thead>
<tr>
<th>설정</th>
<th>알림</th>
</tr>
</thead>
<tbody>
<tr>
<td>알림</td>
<td>Ewha Home</td>
</tr>
<tr>
<td>사운드 및 헤드폰</td>
<td>Facebook</td>
</tr>
<tr>
<td>방해금지 모드</td>
<td>FaceTime</td>
</tr>
<tr>
<td>스크린 타임</td>
<td></td>
</tr>
</tbody>
</table>

2) If the notification is blocked, PUSH notifications will not pop up on the mobile device screen even if the message is received. If you change your notification settings to “Allow notifications(알림 허용)” and set the notification types, you will be able to receive notifications from the mobile device through PUSH notification pop up.
2. Check your mobile phone number on the Ewha portal site

1. Log in to the Ewha portal site (portal.ewha.ac.kr) and click the Personal Information menu on the upper right corner of the screen.

2. Make sure your mobile phone number is entered correctly in the Basic Information (기본정보) menu.

<table>
<thead>
<tr>
<th>Information</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student ID</td>
<td>2100000</td>
</tr>
<tr>
<td>Name</td>
<td>김이화</td>
</tr>
<tr>
<td>Date of Birth</td>
<td>2100000</td>
</tr>
<tr>
<td>Nationality</td>
<td>118</td>
</tr>
<tr>
<td>Home phone</td>
<td>010-3277-2277</td>
</tr>
</tbody>
</table>

- Be sure to enter the domestic mobile phone number starting with 01X correctly.
- You cannot receive messages if a foreign national code or a Korean national code are entered.
  examples of wrong numbers) 8210-3277-2277, 86-00-0000-0000
3. Check the PUSH menu in MyEureka

If you do not receive PUSH and SMS notifications even in the preceding 1-2 actions, you can check the notifications by logging in to the Ewha Women's University Portal Site (portal.ewha.ac.kr) and clicking on the PUSH menu in the upper right corner of the MyEureka HOME screen.